

# PROGRESS REPORT ON THE STRATEGIC PLAN

2013-2014

Nurturing tomorrow's leaders.. Growing the knowledge economy.



**Annual Progress Report On The Strategic Plan** 

2013-2014

### INTRODUCTION

The University's Strategic Plan was launched in June 2012 and was accompanied by a commitment to report annually on progress. The Strategic Plan may be found at http://www.kustar.ac.ae/source/pdfs/strategic-document2017-2012-.pdf

Last year, the Progress Report on the Strategic Plan identified eight areas of strategic focus for the University for 2014 and 2015:

- Employee Development
- Enrolment Management
- External Relations
- New Program Development
- Faculty Development and Recruitment
- Fiscal Sustainability
- Institutional Effectiveness
- Interdisciplinary Research

There are two ongoing strategic initiatives; establishment of the medical school following government approval and the campus expansion.

A broad set of performance indicators and associated targets were established to measure the University's overall progress with respect to achievement of the institutional strategic goals. Five of the key performance measures were deemed critical success factors in measuring of our overall progress:

### **TABLE 1: CRITICAL SUCCESS FACTORS**

Strategic Goal	Measure
Research and Innovation Excellence	KU Affiliated Publications per faculty member (Web of Science)
Educational Excellence	% ABET Accreditation of qualified programs
Student Centric Community	% student satisfaction with University
Enhanced University Community	% employee satisfaction
External Relations	% employer satisfaction

This 2013-2014Progress Report on the Strategic Plan summarizes the university's progress during the last academic year and sets out the areas of strategic focus which guide institutional priorities for 2015 and 2016.

#### 2013-2014 PROGRESS IN STRATEGIC FOCUS AREAS

Progress on the key tasks and performance indicators for each area of strategic focus in 2013-2014 is summarized below:

Key Tasks	Key Performance Indicators	Results 2013-2014
Construct Five Year Enrollment Projection	Available Fall 2014	Completed
Model Design and Implement	AY 15-2014 implementation	Completed
Student Retention Strategy Benchmark Admissions, Scholarship and Employment Rates with Competitor Institutions	May 2014	Completed
Launch Mandatory Faculty Orientation/Professional	Fall 2014 launch	Launched
Development Program Document Appointment	# of sessions	3
and Promotion Procedures in Faculty Handbook	Fall 2014	Completed
Establish Research Clusters Appoint Center Leaders Establish Search Committees	# of clusters # leaders appointed # committees/# new hires	5 5 35 hires/40 searches
Maintain Sustained Media Presence Increase Use of Social Media Leverage Events to Expand KU Presence Improve Regular Communication Improve KU Website Content	<ul> <li># media stories/month</li> <li># followers; # entries</li> <li># events/year</li> <li># newsletters distributed</li> <li># website reviews</li> </ul>	15/month 5,000 followers 13 events/year 3/year 2major/semester
Increase Employee Participation in Training Assess Employee/ Supervisor Satisfaction with Training Develop Succession	% employees who participate % satisfaction # career series with documented training requirements Succession Planning model	35% National; 13% Expat 90% 7/7 – Completed In progress
	Construct Five Year Enrollment Projection Model Design and Implement Student Retention Strategy Benchmark Admissions, Scholarship and Employment Rates with Competitor Institutions Launch Mandatory Faculty Orientation/Professional Development Program Document Appointment and Promotion Procedures in Faculty Handbook Establish Research Clusters Appoint Center Leaders Establish Search Committees Maintain Sustained Media Presence Increase Use of Social Media Leverage Events to Expand KU Presence Improve Regular Communication Improve KU Website Content Increase Employee Participation in Training Assess Employee/ Supervisor Satisfaction with Training	IndicatorsConstruct Five Year Enrollment Projection ModelAvailable Fall 2014Design and Implement Student Retention Strategy Benchmark Admissions, Scholarship and Employment Rates with Competitor InstitutionsAy 15-2014 implementationLaunch Mandatory Faculty Orientation/Professional Development Program Document Appointment and Promotion Procedures in Faculty HandbookFall 2014 launchEstablish Research Clusters Appoint Center Leaders Establish Search Committees# of clusters # leaders appointed # committees/# new hiresMaintain Sustained Media Presence Increase Use of Social Media Leverage Events to Expand KU Presence Improve KU Website Content# media stories/month # followers; # entries # events/year # newsletters distributed # website reviewsIncrease Employee Participation in Training Supervisor Satisfaction with Training Develop Succession% employees who participate % satisfaction # career series with documented training requirements

Establish Medical School	Pending government approval	Collaborative Agreement Appointment of Dean	On Hold pending approval
Institutional Effectiveness	ABET Self Study and Site Visit Alumni and Employer Survey of Recent Graduates	# Programs Accredited Overall Satisfaction (%)	Decision Pending Alumni 51/4.5 Employer NA
Fiscal Sustainability	Negotiate Funding Formula Prepare Five Year Financial Plan Establish University Endowment Fund Increase External Sponsorship	Formula Approved by EC BoT approval of plan EC approval of Endowment % Increase in Sponsorship	In Progress Completed In progress

1 Alumni level of agreement with statement "I would recommend Khalifa University to others" based on five point Likert scale.

The campus expansion initiative is proceeding as planned whereas planning for the medical school remains on hold while the University awaits the necessary approval.

As noted in Table 1, five key performance indicators were identified a critical success factors in monitoring our overall progress toward attainment of our strategic goals. As noted in Table 2 actual performance against established targets was very respectable and provides a benchmark against we can assess our performance in the coming year.

### TABLE 2: CRITICAL SUCCESS FACTORS

Strategic Goal	Measure	Target	2013-2014 Actual
Research and Innovation Excellence	KU Affiliated Publications per faculty member (Web of Science)	2.0	1.6 <sup>1</sup>
Educational Excellence	% ABET Accreditation of qualified programs	100%	100% of qualified programs submitted
Student Centric Community	% student satisfaction with University	75%	68.4%
Enhanced University Community	% employee satisfaction	75%	71%
External Relations	% employer satisfaction	85%	Not available

The University was not able to obtain reliable data with which to benchmark employer satisfaction due to lack of response to on-line surveys. Given that employer satisfaction is critical to our mission which includes ensuring that our graduates are capable of "making major contributions to the current and future sectors of the UAE, the University intends to make a concerted effort to obtain formal employer feedback on our graduates by utilizing a more personal approach in the coming year.

Annual progress with respect to the full range of institutional key performance indicators for 2013-2014 is presented in Appendix 1.

<sup>1</sup> Number of indexed publications in 2013, normalized by number of faculty as of October 2013 hired prior to 2013

### **STRATEGIC FOCUS AREAS FOR 2015 AND 2016**

The University will essentially "stay the course" with respect to the strategic focus areas for 2015 and 2016, other than to broaden the former interdisciplinary research focus area to reflect the need for the development and implementation of an institutional research strategy. The draft Research Strategy was presented for feedback during a Faculty Professional Development Workshop held earlier this year and it is expected this will be further developed to incorporate feedback received and further action plans and targets developed for the coming years.

#### TABLE 3: STRATEGIC FOCUS AREAS FOR 2014-2016

Employment Development	Fiscal Sustainability
Enrolment Management	Institutional Effectiveness
External Relations	New Program Development
Faculty Development and Recruitment	Research Strategy Development/Implementation

The campus expansion strategic initiative will be expanded to include not only construction of the physical plant but the development and implementation of a Campus Master Plan designed to ensure student-centric facilities and the planned phasing out of the Sharjah campus.

Appendix II sets out the key tasks for each of the strategic focus areas.

#### CONCLUSION

The institutional key performance indicators provide us with a yardstick by which we can assess our progress with respect to the strategic plan and develop action plans as necessary. Collectively we made considerable progress in the last academic year and, with the support of the entire university community, further progress will be made over the next two years.





### APPENDIX I- INSTITUTIONAL AREAS OF STRATEGIC FOCUS FOR 2014-2016

Strategic Focus	Key Tasks
Employee Development	Undertake Manpower Planning
Enrollment Management	Refine Enrollment Projection Model Participate in National Admission Placement Office (NAPO) to increase qualified applicant pool
External Relations	Maintain Sustained Media Presence Increase Use of Social Media Leverage Events to Expand KU Presence Improve Regular Communication Improve KU Website Content Implement branding initiatives
Faculty Development And Recruitment	Implement mid-career reviews Successful recruitment for priority hires
Fiscal Sustainability	Prepare Five Year Financial Plan Secure statutory authority to fundraise Increase External Sponsorship
Institutional Effectiveness	Respond to ABET Report as required Alumni and Employer Survey of Recent Graduates
New Program Development	Accreditation of new BSc Chemical Engineering, BSc Chemistry and MSc Systems and Engineering Management
Research Strategy Development/Implementation	Develop and implement mechanisms for funding and collaboration

# **APPENDIX II – KEY PERFORMANCE INDICATORS REPORT FOR 2013-2014**







### **KEY PERFORMANCE INDICATORS**

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Institu	tional Information	
•	Financial Resources	2
•	Accreditation	4
	Labour Market	5
•	Market Share	5
	Media	6
	Social Responsibility	7
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•	Infrastructure	9
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•	Recruitment & Retention	10
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	Program Quality	13
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### SYSTEM PERFORMANCE (SP)

#### Employability

#### Graduation Education

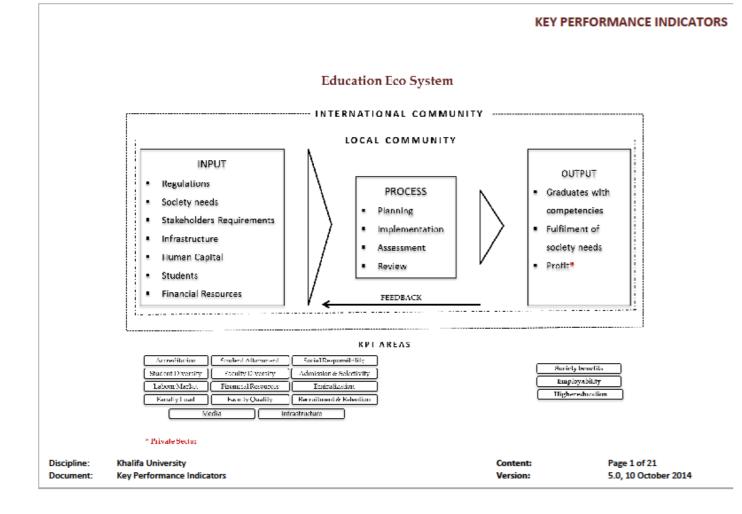
#### New Program Development

#### Research Output

## KEY PERFORMANCE INDICATORS

1	7
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1	В
2	1





SUB-							ATOR DETAILS			
AREA	AREA		OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
				II-FR1	Cost per preparatory student <sup>2</sup>			RESTR	ICTED	
			II-FR2	Cost per undergraduate student			RESTR	ICTED		
		Control expenditures	II-FR3	Cost per graduate student	RESTRICTED					
NSTITUTIONAL INFORMATION	Resources (FR)	within a budget	II-FR4	Cost per program	AED	-			Methodology to be determined; data collection may be issu with planned migration to D.O.F. Oracle	
TIONAL IN	s e r c c c c c c c c c c c c c c c c c c	II-FR5	Budget variance	%	±3%	-5.7	Prorata fiscal YTD to August 31, 2014	Under-spending is primarily capital and will be minimized by year end.		
INSTITU	art instructional laboratory equipment to en the highest ca		expenditures directly related to state of the art instructional and	II-FR6	Expenditure spent on Learning / Total Expenditures	%	70 %	83%	Fiscal YTD to August 31, 2104	Proportion of non- research and non-fixe asset expenditures to total expenditures

Discipline: Khalifa University

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SUB-	SUB-			KEY PERFORMANCE INDICATOR DETAILS						
AREA	AREA OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS		
		<ul> <li>Solicit Ind commitment supply state of art equipment professional supp</li> </ul>	and	In-kind <sup>3</sup> items donated by Industry Partners <sup>4</sup> per program	#	2	3 (.2 per program)	2013-14	Based on 8 UG programs and 7 graduate programs	
		Maintain the stu	II-FR8	Students / Faculty	#	16:1 Prep 10 : 1 UG	10.5:1 Prep 8.9:1 UG	Fall 2013	Large reduction in pre faculty achieved durin AY 13-14	
		section sizes	and to ll-FR9 best	Students / Class	#	20 P 30 UG F-J 24 UG Senior	4.8% P 11.1% UG F-J 22.9% UG Senior	Mar 14	Percentages are noncompliance rates	
			II-FR10	Students / Laboratory	#	18	19% >18	Mar 14		
	SUB-			KEY PERFORM	ANCE INDIC	ATOR DETAILS	5			
AREA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS	
TIONAL INFORM ATION	Accred itation (A)	Achieve National Accreditation and International Accreditation		ABET self -study submission for eligible U/G programs.	%	100 %	100%		Six self-studies submitted in July; visit in October 2014	
	and industry org	provided by external partners anitations that support the educatik Chalifa University Key Performance Indica		es (human capital, equipment, funding, et	۵.	Con	tent:	-	3 of 21 0 October 2014	

	SUB-	OBJECTIVE		KEY PERFORM	IANCE INDIC	ATOR DETAIL	5		00111111
AREA AREA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
		Benchmark program     delivery and	II-A2	Eligible programs (MSc. InfoSec, MSc. Nuc. Eng.) accredited by C AA	%	100 %	100%		InfoSec program accredited; Nuc. Eng. Program pending
		standards against international institutes.	II-A3	Programs reviewed by international advisory committee	%	100 %	100%		Per CAA requirement and President's Academic Advisory Council (PAAC) mandate.
		<ul> <li>Ensure programs will be mapped to the Emirates Qualification Framework</li> </ul>	II-A4	Accredited Programs mapped to QFE	%	100 %	0%		All programs going fo re-accreditation in 20 will be mapped to QF
		• Establish a data	II-LM1	Data bank in place and operational	%	100 %	0%		Pending proposed implementation of CP in 2015
	Labour Market (LM)	bank to track all current, new, and emerging technical Industries and careers.	II-LM2	Industry Advisory Committee convened / program/ each containing two members suitable for part-time teaching/mentorship	#	2	75% UG 0% GR		
		<ul> <li>Offer students adequate internship opportunities</li> </ul>	II-LM3	Senior students participating in internships	%	100 %	100%	2013-14	

								KEY P	ERFORMA	NCE INDICATOR
AREA	SUB-		OBJECTIVE		KEY PERFORM	ANCE INDIC	ATOR DETAILS	;		COMMENTS
AKEA	AREA		OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
				II-MS1	Students enrolled on 20 <sup>th</sup> day of class relative to total offers of admission	%	60 %	49.0%	Fall 2013	10% decrease in yiel caused by national service fulfillment
	Ð	•	Ensure the University remains competitive in maximizing its market share of	II-MS2	Students enrolled on 20 <sup>th</sup> day of class relative to Day 1 registrants	%	90 %	94.8%	Fall 2013	
	Share 5)		students	II-MS3	Acceptance rate <sup>5</sup>	%	30 %	25.8%	Fall 2013	25% Fall 2014
	Market Sh (MS)			II-MS4	Number of applications	#	3,000	2,575	Fall 2013	2,423 Fall 2014
	Ŵ	•		II-MS5	New Prep/UG Intake	#	400	345	Fall 2013	269 Fall 2014 Da
		•	Increase engagement with external partners and awareness of university brand and events	II-MS6	Surveyed individuals aware of university brand and events	%	80 %			IPSOS contracted to conduct study durin Fall 2014; report du before end of year.

AREA	SUB-	OBJECTIVE		KEY PERFORM	MANCE INDIC	ATOR DETAILS	;		COMMENTS
AREA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
5 Total num	ber of accepter	d students / Total numbers of application recei	wed						
Disciplin Docume		Khalifa University Key Performance Indicators				Cont Vers		-	5 of 21 0 October 2014

								KEY PI	RFORMA	NCE INDICATORS
ARFA	SUB-		001507015		KEY PERFORM	IANCE INDIC	ATOR DETAIL	5		001015177
AKEA	AREA		OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
		•	Ensure that the University website is reviewed and updated	II-M1	Reviews per instructional term	#	2	2		
Ē	Media (M)	•	Ensure that all appropriate social	II-M2	Followers	#	3"	3.8 <sup>n</sup>		Where N = number of students and fall 2013 enrolment was 1,366
) NOI	Σ		media vehicles are engaged.	II-M3	Social Media vehicles engaged <sup>6</sup>	#	з	5		
INFORMATION (11)		•	Capture social media contacts for all students	II-M4	Student social media contacts captured	%	100 %	98.7%		Balance to be obtaine when Fall grades are released.
NSTITUTIONAL IN	Responsibility (SR)		_	II-SR1	Events/ Open Days conducted	#	5	15		Includes Open Day, recruitment events, Science Festival, Heal & Fun Day, Emirates Skills and three camp
INSTI	tespon: (SR)	•	Foster engagement with the community and relevant	II-SR2	Students Participation in National Events	%	90 %			On campus tracking system to be implemented Fall 201
	Social F		stakeholders	II-SR3	High School students invited to participate in educational and outreach programs	#	200	1,908		As reported by Recruitment and Admissions; excludes Discovery Center visitors

<sup>6</sup> Social media vehicles are Facebook, Twitter, LinkedIn, Instagram, Tumbir, Snapchat, etc.

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AREA	SUB-			KEY PERFORM	IANCE INDIC	ATOR DETAILS	5		
AREA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
			II-SR4	Community service hours per academic year per student	#	20			New requirement fo Fall 2014
			II-SR5	Faculty participating in outreach events	%	100 %	26%	2012-13	Improved reporting implemented for Fa 2014
				KEY PERFORN	IANCE INDIC	ATOR DETAIL			
IREA	SUB- AREA	OBJECTIVE		1					COMMENTS
IREA		OBJECTIVE	KPI Code	KEY PERFORM	IANCE INDIC	ATOR DETAILS	Actual	Date	
INFORMATION (II)		OBJECTIVE • Direct the development of teams to successfully participate in International and Regional competitions	KPI Code II-SR6	1				Date	COMMENTS 1 <sup>st</sup> place, Liwa Vento Social Impact Awara and Audience Choic Award at NYUAD "Hackathon". 7 <sup>th</sup> place in international Design Build and Fly

AREA	SUB-		0.015 070 15		KEY PERFORM	ANCE INDIC	ATOR DETAIL	5		
AREA	AREA		OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
		•	Ensure the facilities meet all Health and Safety Standards required by law	II-SR7	HSE Audit conducted successfully	%	100 %	100%	Mar 14	
	(AS)	•	Strengthen the first year campus life experience for all students	II-AS1	Academically eligible students retained	%	95 %	84% Prep 100% UG	Fall 2014	Retention of Fall 2013 entering cohorts as of Fall 2014.
	electivity (/	•	Minimize student time spent in the Foundations to one year.	II-AS2	Students completing foundation year in one academic year	%	75 %	69%	Fall 2014	Progression of Fall 20 entering cohort as of Fall 2014
	8	•	Increase the average school score of admitted students	II-AS3	Average school score of enrolled students	%	90 %	92%	Fall 2014	
	Admission	•	Increase the number of full time undergraduate student applicants eligible for direct admission	II-AS4	Students directly admitted	%	25 %	31%	Fall 2014 census	
	Infrastr ucture (I)	•	Ensure the University facility meets National HSE standards	11-11	Successful facility audit conducted per instructional term <sup>7</sup>	+	1	1		

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								KEY P	ERFORMAI	NCE INDICATOR
AREA	SUB-		001507045		KEY PERFORM	ANCE INDIC	ATOR DETAILS	5		001017077
AKEA	AREA		OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
			Ensure the cost associated with operation and maintenance of the facility remains within budget	11-12	Budget variance	%	±3 %	-5.7	Prorata Fiscal YTD	
					KEY PERFORM	IANCE INDI	CATOR DETAI	15		
AREA	SUB AREA		OBJECTIVE	KPI Code	KEY PERFORM	IANCE INDIO	CATOR DETAI	LS Actual	Date	COMMENTS
	AREA		Distribute faculty	KPI Code HC-FL1	1				Date Mar 14	COMMENTS
CAPITAL C)		•			Indicator Teaching Credit hour	Measure	Target	Actual		COMMENTS
	AREA		Distribute faculty responsibilities effectively.	HC-FL1	Indicator Teaching Credit hour equivalent/week Research credit hour	Measure #	Target	Actual 6	Mar 14	COMMENTS

AREA	SUB	OBJECTIVE		KEY PERFORM	IANCE INDIG	ATOR DETA	ILS		001015170
AKEA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
		and staff retention and minimizes	HC-RR2	Faculty & Staff retained <sup>8</sup>	%	95 %	97%		Ì
		costly staff turnovers.	HC-RR3	Faculty & Staff satisfied with the work environment, salary and benefits package and sense of job satisfaction	%	75 %	71%	Dec 13	Per employee engagement survey results.
			HC-FQ1	Full Time Faculty	%	95 %	100%	Mar 14	
	>		HC-FQ2	Faculty with terminal degree from top 100 universities	%	60 %	56.7%	2013-14 new hires	
	Faculty Quality (FQ)	<ul> <li>Employ a dedicated team of full time faculty empathetic</li> </ul>	HC-FQ3	Faculty with terminal degree from top 500 universities	%	95 %	86.7%	2013-14 new hires	
	Faculty (F	to the needs of all students.	HC-FQ4	Faculty above assistant professor level	%	50 %	33.3%	Mar 14	
			HC-FQ5	Faculty achieving "Good " rating or above in student feedback	%	100 %	82% >=4/5; 92% >= 3.5/5	Mar 2014	
			HC-FQ5	above in student	%	100 %	92% >=	Mar 2014	



AREA	SUB	OBJECTIVE		KEY PERFORM	ANCE INDI	CATOR DETAI	LS		COMMENTS
AREA	AREA	OBJECTIVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMIMENTS
		<ul> <li>Ensure that the faculty is abreast with latest technologies and engaged with industry</li> </ul>	HC-FQ5	Faculty participating in industry research related activities	%	100 %	70%	Fall 13	Improved reportin implemented for Fa 2014
	Faculty & Staff Diversity (FD)	Foster an environment of cross culture collaboration	HC-F3D3	Faculty and Staff employed from same Nationality	%	20 % maximum from any country	Maximum is 12.3% from USA	Mar 14	
	Facult Staf Divers (FD)	environment of cross culture collaboration	HC-F3D3		%	from any	from	Mar 14	

	SUB-	OBJECTIVE		KEY PERFOR	MANCE IND	ICATOR DETAIL	.5		COMMENTS
	AREA	OBECHVE	KPI Code	Indicator	Measure	Target	Actual	Date	COMMENTS
			HC-E1	Nationalization Plan Submitted to the BoT <sup>9</sup>	%	100 %	On target		On target for submission 2014
			HC-E2	UAE national staff employed	%	25 %	30.5%	Mar 14	
AREA	(E)	• Establish UAE	HC-E3	UAE national faculty employed	%	5 %	4.3%	Mar 14	
ANCA	Emiratization (E)	national employee development plan	HC-E4	UAE nationals in progress to assume leadership positions	#	5	5	Mar 14	
	Emirat	Work towards Emiratization of both faculty and staff	HC-E5	Professional development program attended by UAE employees / year	#	1	.35	2013-14	Priority will be given to U nationals to attend in-ho training in Q4-2014. All U nationals will have Individual Development I for 2015.
			HC-E6	UAE national staff and faculty clear about their career path	%	90 %	100%	2013	HR held workshop and meetings with all UAE nationals for this purpose
									-

	SUB-				KEY PERFOR	MANCE INDI	CATOR DETAIL	5		
AREA	AREA		OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS
	ity	•	Ensure all programs meet the skill requirements for student placement in the related jobs and	L-PQ1	Employers satisfied <sup>10</sup> with the student preparedness for employment	%	85 %			No responses to online employer survey in May 2014; low response (n=3) ADEC employer survey. W solicit feedback as part of IPSOS research and emplo strategy to increase response to 2015 survey.
LEARNING (L)	grams Quality (PQ)		career pathways	L-PQ2	Programs with member from industry on their advisory board	%	100 %	75% UG 0 % GR	Mar 14	
LEA	Progr	•	Implement a formal evaluation system to	L-PQ3	Students satisfied with university Curriculum, Teaching and Facilities	%	75 %	68.4% per SSI	Dec 13	
			measure students satisfaction to continually improve the quality of programs offered	L-PQ4	Fresh graduates completing the satisfaction survey	%	95 %	91%	May 2014	May 2014 survey of Fall 2013 graduates. Plan to survey all graduates three months following graduation commencing i 2014-15.

	SUB-			KEY PERFOR	MANCE IND	ICATOR DETAIL			
AREA	AREA	OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS
			L-PQ5	Alumni completing satisfaction survey	96	30 %	89.8%		Graduate Destination Survey of Spring and summer 2013 graduates conducted in March 2014 moving forward will surv all graduates in a given academic year the follow February and then two years later.

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AREA SUB-	SUB-			KEY PERFOR		COMMENTS			
AREA	AREA	OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS
	<ul> <li>Provide underperforming</li> </ul>	L-SA1	Underperforming students (under probation) participating in support programs (e.g. extra classes, peer mentoring, etc.)	%	80 %	91.2%	Mar 14		
(1)	ment (SA)	students with support	L-SA2	Faculty participating in support programs for underperforming students	%	100 %			Program developed and being implemented in Fal 2014; target will be achieved.
LEARNING	Student Attainment	• Enhance Student Achievement	L-SA3	On Time Progression <sup>11</sup> rate	%	<ul> <li>80 % freshman to sophomore</li> <li>90 % sophomore to junior</li> <li>95 % junior to senior</li> </ul>	80.5% of direct entry to sophomore; 88% of sophomore to junior; 90% junior to senior	Fall 2014	

		;	ICATOR DETAILS	MANCE IND	KEY PERFOR			SUB- AREA	SUB-	SUB-	SUB-	SUB-		
COMMENTS	Date	Actual	Target	Measure	Indicator	KPI code	OBJECTIVE		AREA					
Seniors fall into two categories: • SR I 46.6% • SR II 53.4%		100%	<ul> <li>98 % senior to graduation</li> </ul>	%	Graduation Rate <sup>12</sup>	L-SA4	<ul> <li>Retain students enrolled in the university program through completion</li> </ul>							
		;	ICATOR DETAILS	KEY PERFORMANCE INDICATOR D			SUB-							
COMMENTS	Date	Actual	Target	Measure	Indicator	KPI code	OBJECTIVE	AREA	AREA	AREA				
85.9% Fall 2014	Mar 14	84.1%	80 %	%	Emirati / Expat Students per class	L-SD1	<ul> <li>Foster an environment of</li> </ul>	-	_	6				
International internships=100% and competitions = 68%		87%	80 %	%	Emirati / Expat students going abroad in internship or competition	L-SD2	cross-cultural collaboration among all students by maintaining a balance	Diversity (SD)	(T) 91					
Will distribute and internally market study	Mar 14	< 1%	2%	%	Exchange students with partner institutions <sup>13</sup>	L-SD3	between the numbers of Emirati to Expatriate students in each class for classes						Student Dive	LEARNING
abroad list amongst KU ugrads this year		< 1%	2%	%	Exchange students from partner	L-SD4	in which expats are authorized for enroliment.	Sti						

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Indicator Measure Target Actual Date COMMENTS		KEY PERFORMANCE INDICATOR DETAILS								
	Target Act	Measure	Indicator	KPI code	OBJECTIVE	AREA	AREA			
ified per # 5 UG 2013-14	5 UG	#	Potential employers identified per specialization	SP-E1	Establish a data bank to track all current, new and emerging technical industries and careers	(E)	NCE(SP)			
oyment contract % 50% 18.4% Mar 14 recruited	50 % 18.4	%	Students <sup>15</sup> with future employment contract (eg. On scholarship)	SP-E2		/ability	rem Performance(SP) Employability (E)			
uates employed n 3 months of % 75 % 47.3% Per May 2014 survey January 2014 gradua	75 % 47.3	%	Graduates employed within 3 months of graduation	SP-E3	Secure employment of graduates in their area of study	Employ				
n 6 months of % 100 % Svr of spring and summe	100 %	%	Graduates employed within 6 months of graduation	SP-E4						SYSTEM
ownent contract     %     50 %     18.4%     Mar 14     recruited       On scholarship)     uates employed     Per May 2014 survey       uates employed     %     75 %     47.3%     Per May 2014 gradua       uates employed     %     75 %     47.3%     Per February 2014 gradua       uates employed     %     100 %     84.1%     of spring and summer	75 % 47.3	%	employment contract (eg. On scholarship) Graduates employed within 3 months of graduation Graduates employed within 6 months of	SP-E3	Secure employment of graduates in their		mployability			

AREA	SUB-	ODIFCTIVE	KEY PERFORMANCE INDICATOR DETAILS						COMMENTS
AREA	AREA	OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS
	Education	<ul> <li>Ensure majority of graduate programs are engineering- based.</li> </ul>	SP-GE1	Engineering programs offered	%	80 %	87.5%		_
SYSTEM PERFORMANCE (SP)	velopment Graduate Ed (GE)	<ul> <li>Ensure quality of admitted students to graduate programs</li> </ul>	SP-GE2	Students enrolled / program	#	• 10/ Master's • 5 / Ph.D.	MSc by Researc h 37 (3); MSC 15(4); MSc Nuclear 11(0); MA ICS 62(11); PhD 39 (3)	Mar 14	Note new admissions an noted in ( ).
	New Program Dev (NP)		SP-GE3	Students admitted from top institutions as agreed by BoT	#	100 %	71% + 14% from QS top 300	Mar 14	BoT list includes UoS, A Masdar, UAEU, PI and K three students admittee from among QS top 300 namely University of Wisconsin-Madison, RN and KAIST.

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KEY	PERFO	RMANCE	INDICA	IORS

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	SUB-	0.015.0771/5		KEY PERFOR	MANCE IND	ICATOR DETAILS	;		
AREA	AREA	OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS
		<ul> <li>Explore joint programming with other higher education institutions</li> </ul>	SP-GE4	Joint programs explored	#	2	3	2013/14 YTD	USC, Penn State and Te A&M
		Develop plan for the expansion of Master's degree options; ensure pathway from all undergraduat e BSc programs to appropriate PhD program	SP-GE5	Number of new MSc's	#	2 New MSc's by Fall 2014; options for CE and ISyE by Fall 2015	2	2013/14 YTD	
		Develop accelerated BSc./MS degree programs	SP-NP1	BSc./MS degree programs planned/offered	Y/N	Proposal for BSc/MS program submitted to BoT	N	June 30	Remains as an action iter for AY 14-15

AREA	SUB-	OBJECTIVE	i	KEY PERFOR	MANCEINE	ICATOR DETAILS	;		COMMENTS
	ANCA		KPI code	Indicator	Measure	Target	Actual	Date	
		Carry out Implementati on Plan for CM&HS once approved	SP-NP2	MD program opened in timely way after approval (implementation plan already developed)	Y/N	Open MD Program within 24 months of EC approval	NA		
		<ul> <li>Establish plan for the development of a College of Logistics &amp; Applied Management</li> </ul>	SP-NP3	Plan developed	Y/N	Timeline and milestones developed by Sept 2014	N		Remains as an action i for AY 14-15
		<ul> <li>Establish and monitor benchmarks for the development of a College of Science</li> </ul>	SP-NP4	New BSc programs introduced/year	#	1	1		Applied Math and Stat final response to initia accreditation finished, August 2014

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Document:	Key Performance Indicators	

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SUB-		OBJECTIVE		KEY PERFOR	MANCE IND	ICATOR DETAILS	5		COMMENTS	
AREA		OBJECTIVE	KPI code	Indicator	Measure	Target	Actual	Date	COMMENTS	
		Provide environment	SP-RO1	Quality peer reviewed journal papers (indexed by Web-of- Science) published per faculty per year	#	2	1.6	Dec 13		
		that supports research activities	SP-RO2	Annual increases in citations/faculty	%	20 %			Pending 2014 year en	
but			SP-RO3	External research grants	#	10	31			
ch Out (RO)			SP-RO4	Patents filed <sup>16</sup> Patents awarded	#	5	15 2	2013-14		
Research Output (RO)	•	Foster relations with universities abroad	SP-RO5	Students publishing papers in international conferences	%	<ul> <li>10 %</li> <li>Senior</li> <li>50 %</li> <li>Masters</li> <li>100 % PhD</li> </ul>		14% seniors 27% of Masters 60% of PhD	Included papers publ in journals and international confere (last AY activity only captured here)	
				SP-RO6	International partnership created	#	2	2		KTH (Sweden); Univer Tokyo
			SP-RO7	Major international conferences organized	#	2	4		CMIS2014;IC'13;Q5 M ICECS 2013.	
umber of patent										

KEY PERFORMANCE INDICATORS